

SERVICE BOOKING TERMS AND CONDITIONS

In consideration of services provided by DTB International Pumping P/L, the Client agrees as follows:

1. To pay to DTB International Pumping P/L for each repair actually performed by Contractor the price for said repair specified in the List of Repairs attached and hereby incorporated into this contract by reference.
2. To purchase from or provide to DTB International Pumping P/L such parts, supplies, and other materials as may be necessary and reasonable in order to maintain the Equipment in good working order. It is understood that the success and satisfactory performance of any maintenance service or repair performed by Contractor depends upon the quality of materials used. Therefore, Client shall be fully responsible for any failure or dissatisfaction arising from any service or repair that is done using materials not purchased from or specified by Contractor.
3. Warranty and liability terms are set out in the DTB Warranty statement.
4. By agreeing to these terms and conditions in this document the person authorising these services will be responsible to pay DTB International Pumping Pty. Ltd. the following charges.
 - a. Minimum service call-out charge during the hours of 8 AM to 5 PM Monday to Friday, excluding holidays. \$190.00 Inc. GST.
 - b. Travel will be charged at \$140 Per hour Inc. GST.
 - c. Hourly rate during the hours of 8AM to 5PM Monday to Friday, excluding holidays. Per hour \$140.00 Inc. GST.
 - d. Service call after hours of 5PM to 8AM Monday to Friday, weekends and Public Holidays. 1 hour on site \$660.00 Inc. GST.
 - e. Travel more than 1 hour will be charged at \$280 per hour inc. GST.
 - f. Hourly rates after hours of 5PM to 8AM Monday to Friday, weekends and Public Holidays. 1 hour on site \$280.00 Inc. GST.
 - g. Any replacement parts needed for repairs.
 - h. The items supplied remain the property of DTB International Pumping Pty. Ltd. until paid for.
 - i. We reserve the right to retake possession of any goods not paid for by the authorising person.
 - j. The authorising person will be liable for payment and for any costs for dept collection.